

## ADAPTING PUBLIC SERVICES TO CITIZEN REQUIREMENTS: TREND OR NEED?

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### Abstract

*Public services are the basic elements in the evolution of a local administration. They can be developed with the help of IT sector and received by the decision makers in due time, so that citizens can continue their life and evolution in relation to the new standard of living using computer technology. The technological level of a territorial administrative unit, as well as the opening to urban and computer technology, of the urban representatives, are directly proportional to the degree of the area development, either local or national.*

*Thus, an adequate technological equipping of all public institutions can generate both information and a pool of information that will lead to a quicker, better justified and grounded decision that satisfies the needs of the citizen when requesting. Through this paper, the author aims to highlight the need to adapt new information technologies in public services, as well as the benefits of implementing and using them.*

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